



Installation and maintenance rules

The appliance must be installed and maintained by an approved professional in accordance with current regulations and codes of practice.

Location

The heat pump installation must conform to the legislation and regulations of the installation site of the heat pump.

• Warning, hydraulic module should not be installed in an air current.

Hydronic connections

The connection must conform to industry standard practice according to current regulations.

Reminder: Seal everything when fitting in accordance with industry standard practice for plumbing work:

- Use suitable seals (fibre gasket, O-ring).
- Use Teflon or hemp tape.
- Use sealing paste (synthetic depending on the case).

Use glycol/water mix if the minimum flow temperature is set below 10°C..

Use glycol/water mix if the outdoor hydronic circuit is subject to a frost risk.

For the outdoor hydronic circuit, use an insulation which is suitable for outdoor use and is UV/moisture-resistant (usage temperature -20 to +70 $^{\circ}$ C).

If you are using a glycol/water mix, arrange for an annual check on the quality of the glycol. Use monopropylene glycol only. The recommended concentration is 40% max. (30% minimum).

Never use monoethylene glycol.

Reminder: Articles 16.7 and 16.8 of the Standard Departmental Health Regulations require the installation of a CB-type disconnection device to prevent heating water from flowing back into the drinking water network.

- In some installations, the presence of different metals can cause corrosion problems; the formation of metal particles and sludge can appear in the hydronic circuit.
- In this case, it is advisable to use a corrosion inhibitor in the proportions indicated by the manufacturer.
- You must also ensure that treated water does not become corrosive.

If a domestic hot water tank is installed, on the cold water inlet, place a safety valve calibrated to between 7 and 10 bar max. (depending on local regulations) and connected to a drain pipe leading to the sewer. Operate the safety valve according manufacturer's specifications. to The pressure-limiting device should be operated regularly to remove scale deposits and check that it is not blocked. The domestic hot water tank must be fed with cold water passing through a safety valve. There must be no other valves between the safety valve and the tank.

The discharge pipe must be connected to the sewer. The discharge pipe must be kept open in the open air. The discharge pipe must be installed in an environment kept frost-free and in a continuous downward slope.

Electrical connections

Before performing any maintenance, make sure that <u>all power supplies</u> have been isolated.

Specifications of electricity supply

The electrical installation must be carried out in accordance with current regulations.

For installations without neutral, use a galvanically isolated transformer earthed on the secondary side.

Electrical connections will only be made once all other installation operations (fastening, assembly, etc.) have been completed.

Warning!

The contract signed with the energy provider must be sufficient not only to cover the heat pump's power requirements but also the combined sum of all the appliances likely to be operating at the same time. If the power is too low, check the power rating stated in your contract with your energy provider.

Never use a power socket for the power supply.

The heat pump must be supplied directly with power (without external switch) by special protected leads from the electric panel via dedicated bipolar circuit breakers, C curve for the outdoor unit, C curve for the electrical heating* and domestic water backups* (see tables on *page 7*).

The electrical installation must be fitted with a 30mA RCD.

This appliance is designed to operate using a rated voltage of 230V +/- 10%, 50 Hz.

General remarks on electrical connections

It is essential to maintain neutral-phase polarity when making electrical connections.

Rigid wires are preferable for fixed installations, particularly in a building.

Tighten the cables using the cable glands to prevent the power cables from being accidentally disconnected.

The earth connection and its continighty must be ensured.

The earth wire must be longer than the other wires.

Cable glands

To ensure the stability of power (Low Voltage) and sensor (Extra-Low Voltage) cables, it is essential that the cable glands are tightened according to the following recommendations:

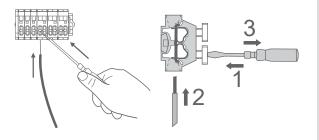
Size of cable gland (mm)	Diameter of cable (mm)	Cable gland tightening torque (check-nut) (N.m)	Coupling net tightening torque (N.m)
PG7	1 to 5	1.3	1
PG9	1.5 to 6	3.3	2.6
PG16	7 to 14	4.3	2.6
PG21	13 to 18	5	4

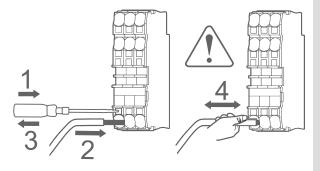
- Connecting to controller boards
- Remove the corresponding connector and make the connection.



Pre-cabled bundle connector and/or screw connector

- · Connecting to spring terminals
- Strip wire end around 12 mm.
- Push the spring with a screwdriver so that the wire enters the cage.
- Slide the wire into the opening provided for this purpose.
- Remove the screwdriver and then check that the wire stays gripped by the cage by pulling on it







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Read the document comprising the precautions for use (regulation installation and maintenance conditions) before installation and/or use.

This document was written in French and translated.





WARNING. Risk of serious injury to the person and / or risk of damage to the machine. Observe the warning.



Important information that must always be kept in mind.



Tips and tricks / Advice.



Bad practice.



Warning : Electricity hazard.



Read the installation manual.



Read the Operating Manual.



Read the instructions.

Content

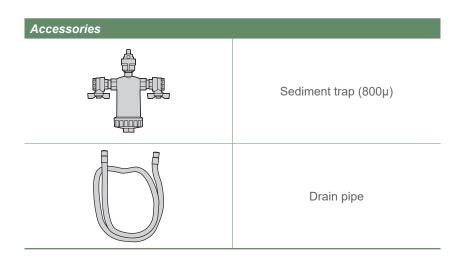
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Packing list

• 1 package: Hydraulic unit.

Package pairing table

Heat pump		Outdoor unit		Hydraulic unit	
Model	Code	Reference	Code	Reference	Code
EXTENSA M DUO 5	526941	UE MONOBLOC ATLANTIC 5	750731		
EXTENSA M DUO 6	526942	UE MONOBLOC ATLANTIC 6	750732		004404
EXTENSA M DUO 8	526943	UE MONOBLOC ATLANTIC 8	750733	EXTENSA M DUO	024191
EXTENSA M DUO 11	526944	UE MONOBLOC ATLANTIC 11	750734		



Optional accessories

Room sensor Navilink 105 (red)

- Navilink 105 (ref. 074501) Navilink 225 (ref. 074902) Navilink 228 (ref. 074903)
- Outdoor sensor (ref. 074203).
- 2 circuits kit (ref. 520270 [74874 + 74872]) for connecting 2 heating circuits.
- **Extension regulation kit** (ref. 074872) to control a 2nd heating circuit, off-peak management, load shedding, smart grid, external control...
- 6 kW backup relay kit (ref. 075327) to increase the heat pump's electrical backup from 3 to 6 kW.
- DHW expansion vessel kit (ref. 074877).
- DHW recirculation kit (ref. 074876).

► Scope

- This heat pump provides:
- Heating in winter,
- Management of two heating circuits*,
- Production of domestic hot water,
- Cooling in summer* (for floor / ceiling heating-cooling system or fan-convectors).

*: Depending on options / requiring installation of additional kits (see § "Optional equipment")

Specification

Model name		
Electrical characteristics		
Electrical voltage (50 Hz)	V	230
Maximum current	A	-
Circulation pump power consumption	W	75
Hydronic circuit		
Connection size / Pipe diameter Inlet (outdoor unit)	Inches	1"
Connection size / Pipe diameter Flow (heating)	Inches	3/4"
Pipe diameter Flow / Inlet (DHW)	Inches	3/4"
Valve diameter (Sediment trap)	Inches	1"
Maximum operating pressure	MPa (bar)	0.3 (3)
Miscellaneous		
Hydraulic unit weight (empty/full of water)	Kg	130 / 340
Hydraulic unit / DHW tank water capacity		20 / 190
Expansion tank capacity	I	12
Room temperature	°C	+5 / +30
Radio characteristics		
Frequency bands	MHz	2400 to 2483,5
Zigbee maximum power	dBm	11.94
Wifi maximum power	dBm	16.1
Heating system operating limits		
Initial max. heating water temperature under-floor heating	°C	45
Max. water temperature for radiator heating	°C	60
Initial min. water temperature	°C	8

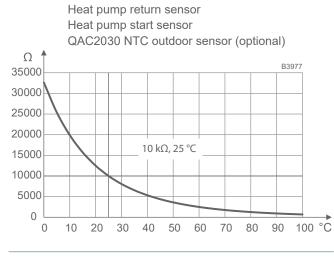


fig. 2 - Available hydronic pressures and flow rates

fig. 1 - Ohmic sensor values

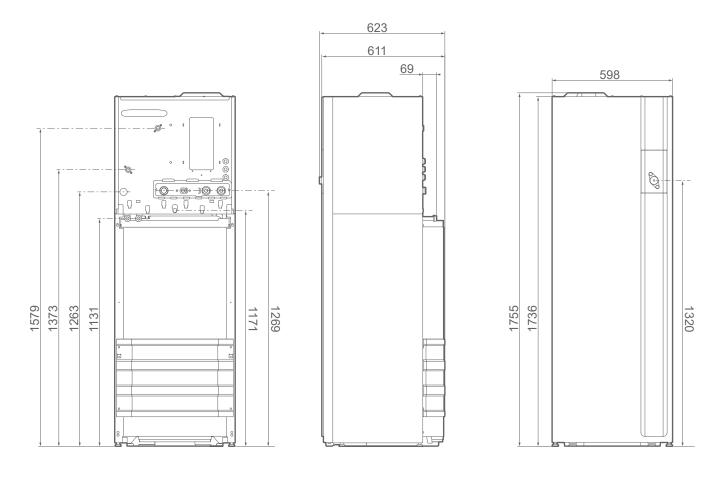


fig. 3 - Dimensions (in mm)

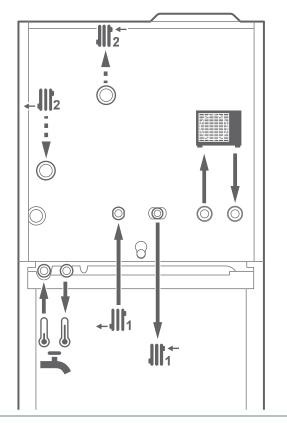
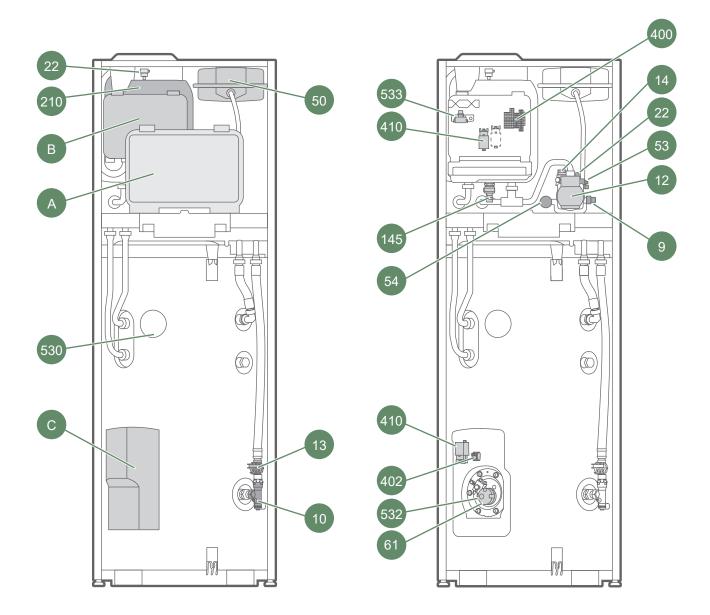


fig. 4 - Hydronic connections



Electric case:

- A Principal
- **B** Electric heating backup
- ${\bf C}$ Domestic Hot Water supply
- 9 Pressure sensor
- 10 Valve
- 12 Circulating pump
- 13 Flowmeter
- 14 Pressure relief valve (PRV)
- 22 Automatic bleeder valve
- 50 Expansion vessel

- 53 Directional valve
- 54 Manometer
- 61 DHW electrical backup.
- 145 Drain valve
- 210 Buffer tank
- 400 Power supply terminal blocks
- 402 DHW terminal block

Sensors : **530 -** Domestic Hot Water sensor.

410 - Relay532 - DHW safety thermostat533 - Heat pump backup safety thermostat

Operating principle

The indoor unit has a regulator that works:

- With temperature control via outdoor temperature measurement.
- With room temperature measurement via optional thermostat (Smart adapt).

Control functions

- The heating circuit's flow temperature is controlled by temperature control.
- Depending on the heating flow temperature, the outdoor unit's power is modulated by the "Inverter" compressor.
- Control of the backup electrical heating.
- With the room sensor (optional), the daily timer program is used to set the periods where the ambient temperature is comfoartable or reduced.
- Summer/winter time mode switchover is automatic.
- Domestic hot water: hourly heating program, domestic hot water (DHW) circulator control..
- Managing cooling.

Fan convectors with integrated control system

Do not use a room sensor in the area in question.

Protective functions

- Anti-legionella cycle for domestic hot water.
- Frost protection: Frost protection cuts in if the heating circuit's flow temperature falls below 4 °C (provided that the heat pump's electrical power supply is not interrupted).

Domestic hot water (DHW) operating principle

Only one domestic hot water (DHW) temperature can be set. DHW production is triggered according to the volume of water drawn off and the storage tank temperature. Two heating modes are available:

Comfort: mode for maximum comfort with plenty of hot water at all times.

Eco: mode offering maximum energy savings while providing heating and sanitary comfort.

For both modes, you can select one or two forced heating times.

The production of domestic hot water (DHW) is carried out by the heat pump and then supplemented by the electrical backup of the domestic hot water tank if:

- the DHW temperature setpoint is not reached at the end of the total DHW charging period.
- the DHW temperature setpoint is higher than the maximum temperature attainable in thermodynamics
- The heat pump is unable to heat the hot water tank quickly enough.

To ensure a DHW setting over 55 °C, the electrical backup heating must be left on.

DHW production takes priority over heating; nevertheless the production of DHW is controlled by cycles that control the times assigned to the heating and the production of DHW in the event of simultaneous demand.

Legionella cycles can be programmed.



Installing the indoor unit

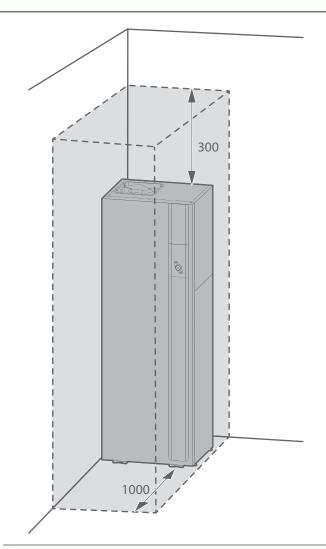
Installation precautions

The choice of the position for installation is particularly important insofar as any later movement is a delicate operation requiring the intervention of a qualified person.

- Choose the site of the heat pump and the hydraulic unit after discussion with the customer.
- The room in which the appliance operates must comply with the prevailing regulations.
- To facilitate maintenance and to allow access to the various components, we recommend that you provide sufficient space all around the hydraulic unit.

The appliances are not fireproof and should therefore not be installed in a potentially explosive atmosphere.

Weight of hydraulic unit (full of water) = 340 Kg



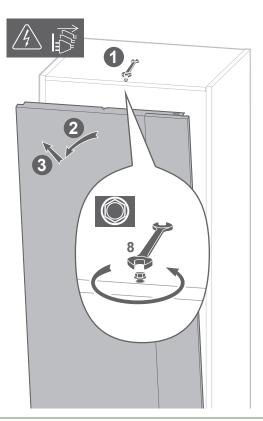


fig. 7 - Front cover opening

fig. 6 - Minimum installation clearances around the hydraulic unit for maintenance

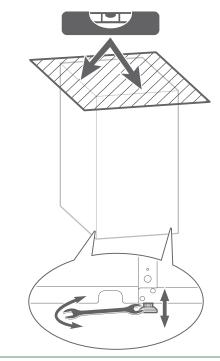


fig. 8 - Level and plumb

Hydronic connections

See 🗲 Appendices", page 40

Flushing the installation

Before connecting the hydraulic unit to the installation, rinse the heating system correctly to eliminate the particles that could compromise the correct operation of the appliance.

Do not use solvents or aromatic hydrocarbons (petrol, paraffin, etc.).

In systems equipped with underfloor or ceiling heating/ cooling, oxygen can lead to the formation of organic sludge. This sludge can adversely affect product performance and reliability.

To prevent sludge from forming in the system, use oxygen-tight piping (copper, PER-BAO, multi-layer, etc.).

Outdoor unit

Connect the pipe of the outdoor unit to the hydraulic unit respecting the direction of flow.

Mandatory : Install a Sediment trap (supplied) on the heating return circuit in the manner suggested.

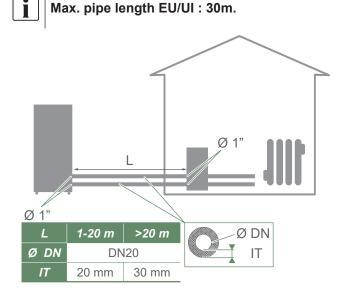
Install antifreeze valves (optional / not supplied) on the hydraulic circuit in the recommended direction.

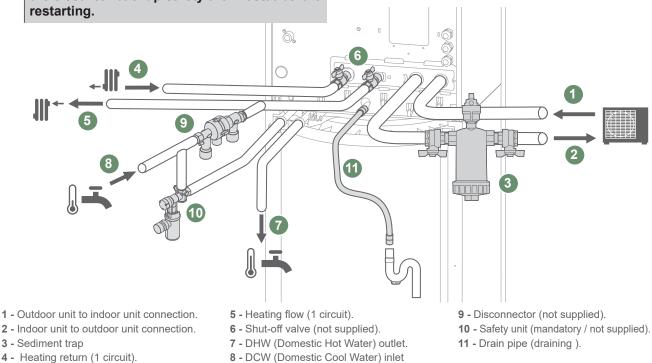
If the antifreeze valves are triggered, check the electrical backup safety thermostat before restarting.

Lengths and diameters of hydraulic pipes

Tightening torque:

Ø	Tightening torque:
1/2"	25 Nm
3/4"	35 Nm
1"	45 Nm
1-1/4"	60 Nm





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fig. 11 - Hydronic connections

► Heating circuit hydronic connecting

The heating circulator is integrated into the hydraulic module.

Connect the pipe of the central heating to the hydraulic unit respecting the direction of flow.

The pipe between the hydraulic unit and the heat collector must be at least one inch in diameter (26x34 mm).

Calculate the diameter of the pipes according to the flow rates and the lengths of the hydronic systems.

Tightening torque:

Ø	Tightening torque:
1/2"	25 Nm
3/4"	35 Nm
1"	45 Nm
1-1/4"	60 Nm

Connect the drains from the drain valve and the safety valve to the main sewer system.

Verify that the expansion system is correctly connected. Check the expansion vessel pressure (pre-inflated to 1 bar) and the safety valve is calibrated.

The flow rate of the installation must be at least equal to the minimum value mentioned in the table *"Specification", page 17.*

The installation of a regulator (other than those included in our configurations) which reduces or stops the flow through the hydraulic unit is prohibited.

Volume of the heating system

You must maintain the minimum installation water volume. If the required water volume is not available in the heating system a buffer tank must be installed on the return pipework of the heating circuit. Where the system is fitted with one or more thermostatic valves, you must ensure that this minimum water volume is able to circulate.

▶ Filling and bleeding the installation

Check the pipe fixings, tightness of the connectors and the stability of the hydraulic unit.

Check the direction in which the water is circulating and that all the valves are open.

Proceed to fill the installation.

Do not operate the circulation pump during filling. Open all the drain valves (in the installation, hydraulic unit and outdoor unit) and the bleed valve on the hydraulic unit to expel the air contained in the pipes.

Close the drain and bleed valves and add water until the pressure in the hydronic circuit reaches 1 bar.

Check that the hydronic circuit has been bled correctly. Check there are no leaks.

After the "Commissioning", page 23 stage, and once the machine has started, bleed the hydraulic unit again.

Precise filling pressure is determined by the water pressure in the installation.

Min. volume excluding heat pump (in liters)			
Models	Fan-coil	Radiators	v
Model DUO 5	25/circuit	-	-
Model DUO 6	25/circuit	-	-
Model DUO 8	25/circuit	-	-
Model DUO 11	25/circuit	-	-

► DHW circuit

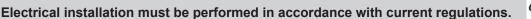
Mandatory: On the cold water inlet, place a safety valve calibrated to between 7 and 10 bar max. (depending on local regulations) and connected to a drain pipe leading to the sewer. The drain pipe must be left open to the atmosphere. The drain pipe must be installed in an environment kept frost-free and in a continuous downward slope. Operate the safety valve according to manufacturer's specifi cations. The domestic hot water tank must be fed with cold water passing through a safety valve. There must be no other valves between the safety valve and the tank.

Connect the safety valve drain to the sewer.

We recommend installing a thermostatic mixing valve on the hot water outlet.

Electrical connections

Before performing any maintenance, make sure that all power supplies have been isolated.





The electrical diagram for the hydraulic unit is shown on page 40.

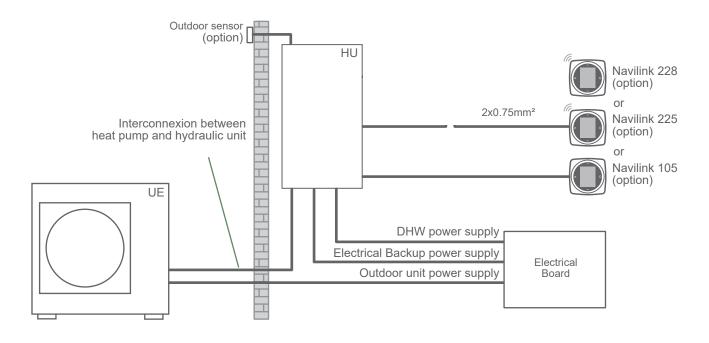


fig. 12 - Overall layout of electrical connections for a simple installation (1 heating circuit)

Cable dimensions and protection rating

These cable dimensions are provided for information purposes only and do not exempt the installer from checking that these dimensions match requirements and comply with current standards.

Outdoor unit Power Supply (OU)

(* See Outdoor unit Installation manual)

DHW power supply

The DHW section is powered directly via a 3G1.5 mm² cable (phase, neutral, earth). Protection by rated circuit breaker [16 A - C curve].

Interconnection between the hydraulic unit and the outdoor unit

The hydraulic unit communicate with the outdoor unit via a 4G1.5 mm² cable (phase, neutral, earth).

Electrical backup power supply

The hydraulic module includes an electric backup installed in the heat exchanger.

Electrical backup		Electrical backup power supply		
Power	Normal intensity	Connecting cable (phase, neutral, earth).	Circuit breaker rating / C curve	
3 kW	13 A	3 G 2.5 mm ²	16 A	
2x3 kW (option)	26.1 A	≥3 G 4 mm²	32 A	

Hydraulic unit

Access the connection terminals:

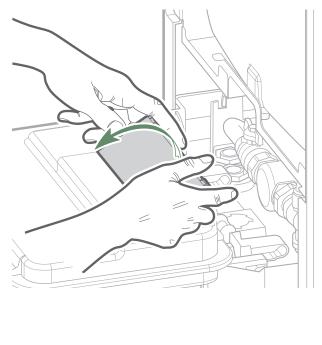
- Remove the front panel.
- Switch the "main" electrical box
- Open the power control box.
- Make the connections according to the *page 42* diagram.

Do not place the sensor and power supply lines parallel to each other to avoid interference due to voltage spikes in the power supply.

Make sure that all electrical cables are housed in the areas provided for this purpose.

Switch the main box

Access to sensor connectors



Access to power terminals

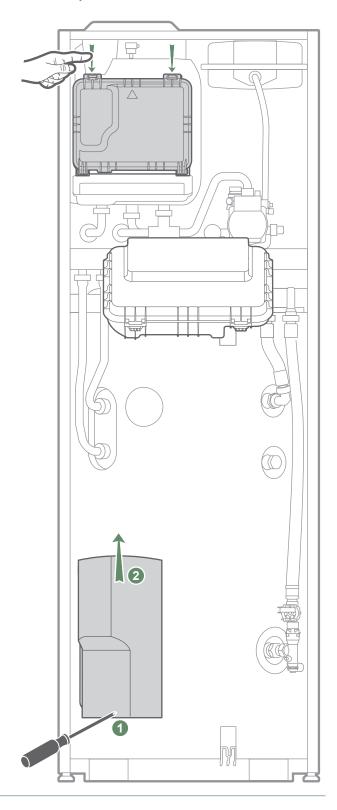


fig. 13 - Access to hydraulic unit terminals

Interconnection between outdoor unit and hydraulic unit

 Match up the terminal block markers on the hydraulic unit to those of the outdoor unit exactly when connecting the interconnection cables.



An incorrect connection could result in the destruction of one or other of the units.

Electric backup heating supply

2 Connect the backup heater's power supply.

- **3 kW** backup: G2.5 mm² cable (phase, neutral, earth) to electric panel. Protection by rated circuit breaker [16 A - C curve].

or

- **6 kW** backup (option): 3G4 mm² mini cable (phase, neutral, earth) to electric panel. Protection by rated circuit breaker [32 A - C curve].

DHW power supply (Domestic Hot Water)

3 Connect the DHW backup power supply using a 3G1.5 mm² cable (phase, neutral, earth) to the electrical panel.

Protection by rated circuit breaker [16 A - C curve]

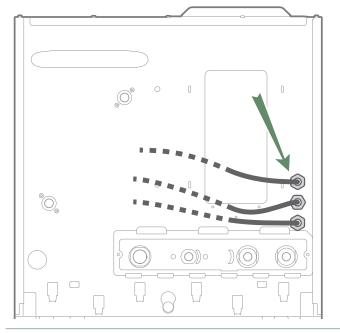
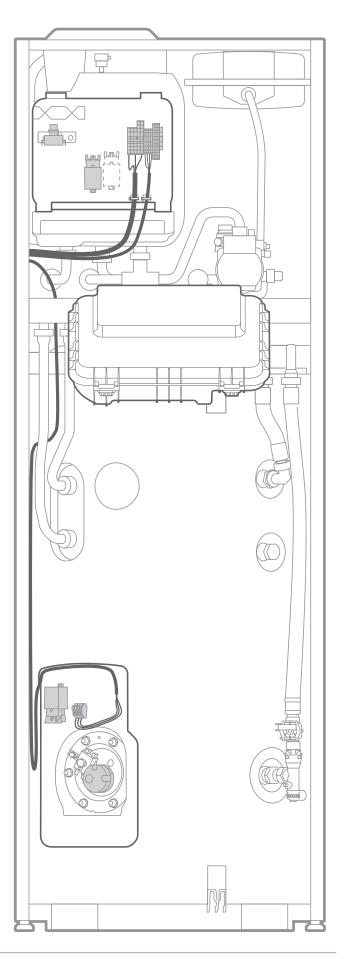
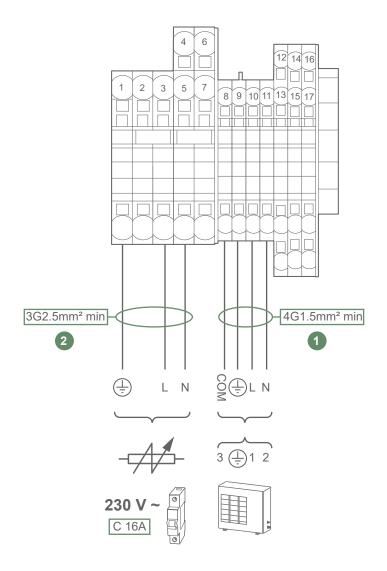


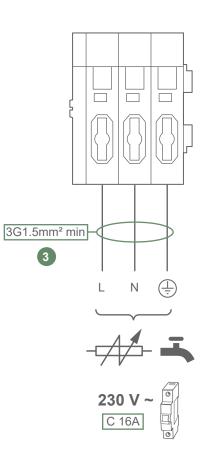
fig. 14 - Cables passage



Electrical backup heating &OU connection terminal block



DHW power supply terminal block



Options

Second heating circuit

➔ Please refer to the instructions supplied with the 2-circuit kit.

▼ Faults outside the heat pump

All information devices (floor/ceiling heating safety device, thermostat, pressure switch, etc.) may indicate an external problem and stop the heat pump.

4 Connect the external device to **Sensor Connector**.

Room thermostat installation

➔ Please refer to the instructions supplied with the room thermostat.

10 Room Thermostat 1 (wired) on the Sensor terminal.

Room Thermostat 2 (wired) on the **Sensor terminal**.

24VDC power supply for wireless room sensor (wired power supply / radio communication) to the power supply terminal block.

Fan-convertor zone

If the system is equipped with dynamic fan convectors/ radiators, do not use a room thermostat.

Outdoor sensor

➔ Please refer to the instructions supplied with the outdoor sensor.

The Outdoor sensor is required for the correct operation of the heat pump, especially in the absence of a room thermostat.

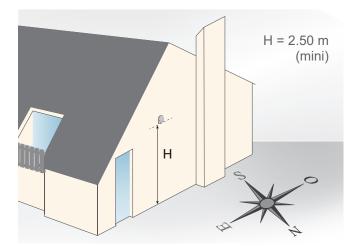
Place the sensor on the coldest part, generally the northern or north-eastern side.

In any case, it must not be exposed to the morning sun.

It must be installed so that it is easily accessible but at least 2.5 m from the ground.

Avoid sources of heat such as chimneys, the tops of doors or windows, nearby extraction ducts, underneath balconies and porches, that would insulate the sensor from the variations in the temperature of the air outdoors.

8 Connect the outdoor sensor to the **Sensors terminal**.



Sensor Connector (main box)



fig. 16 - Sensors connections

Regulation extension kit

➔ Please refer to the instructions supplied with the extension kit.

It is possible to link the operation of the heat pump to specific contracts, in order to produce domestic hot water (DHW) at the cheapest times of the day:

Off-peak hours

- Connect the "Power Provider" contact to input **DL1 of the T70 connector**.
- In the menu Installed Options set "*External input 1: Type of functions*" to "Off-peak hours".
- By default: 230V sur DL1 = information "Off-peak hours" activated > the DHW is produced at the Comfort setting.

PhotoVoltaics

- Connect the "Power Provider" contact to input **DL1 of the connector T70**.
- In the menu Installed Options, set "*External input 1: Type of functions*" to "PhotoVoltaics".
- By default : 230V on DL1 = information "Photovoltaics" activated → the electric backup for the domestic hot water tank is activated up to a maximum temperature of 65°C.

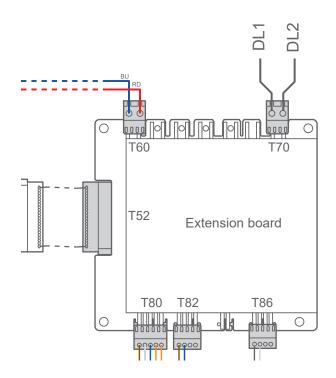
Load shedding or peak shaving

- Connect the load-shedding device to input **DL2 of the** connector **T70**.
- In the menu Installed Options, set "*External input 1: Type of functions*" to "Power shedding".
- By default: 230V on DL2 = load shedding in progress
 Heat pump and DHW auxiliaries are stopped. The heat pump is enabled or disabled according to the "If power shedding order".
- The heat pump and DHW backup are stopped. The heat pump is enabled or disabled according to the "If reset / load shedding command" setting.

Smart Grid

- Connect the 2 power contacts "Power suppliers" to inputs **DL1** and **DL2 of the connector T70**.
- In the menu Installed Options, set "*External input 1: Type of functions*" to "Smart Grid".
- By default, "Smart Grid" operation is the following:

DL1	DL2	Behaviour
0V	0V	Normal
230V	0V	Idem Power shedding
0V	230V	Idem Power shedding
230V	230V	Triggering boost ECS



External control ("Switch to cooling")

It is possible to control the changeover from "Heating Mode" to "Cooling Mode" via an "external control unit".

- Connect the external control box to the input **DL2 of the connector T70**.
- In the menu Installed Options, set "*External input 1: Type of functions*" to "Switch to cooling"".
- Heating/cooling mode by default:
 - 0V on DL2 = heating mode.

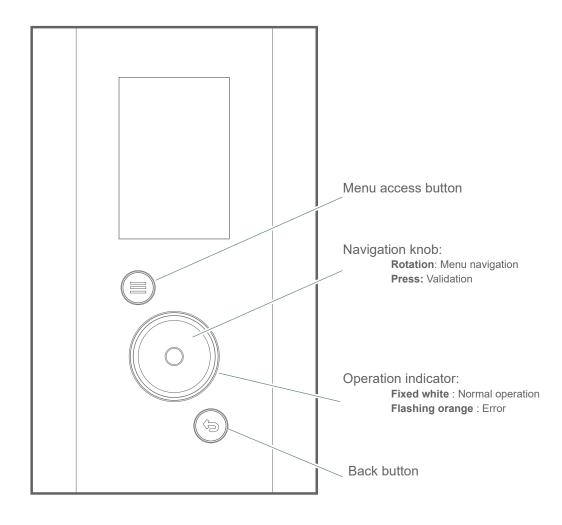
230V on DL2 = cooling mode.

- Demand management by circuit mode: via room thermostat input(s).

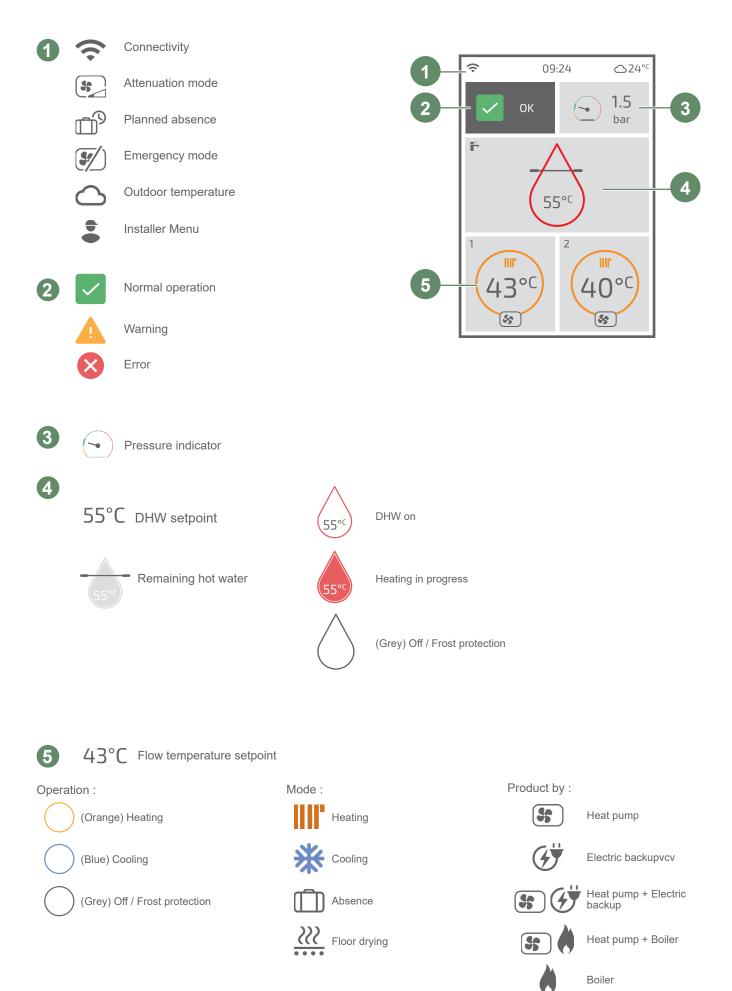
Do not connect the ON/OFF thermostat to the External control setting.

Controller Interface

► User Interface



Display Description



Flow setpoint

WITH room thermostat

Heat pump operation is controlled by the room thermostat.

The circuit water temperature setpoint is calculated by the thermostat and then communicated to the heat pump.



Settings on thermostat

- Heating settings
- Mode choice.
 Set room setpoints.
- Time programming setting

► WITHOUT room thermostat

The heat pump's operation is subject to the temperature control.

The heating circuit water temperature setpoint is adjusted according to the outdoor temperature.

If there are thermostatic valves on the installation, these must be fully open or set higher than the normal temperature setpoint..

▼ Setting

Flow temperature setpoint setting

This setting is made directly via the interface.

Heating / Cool	Circuit 1	Heating

Circui Heati	
Flow setpoint lin	nits
Min : <u>12°C</u>	Max : <u>50°C</u>
Temperature cor	ntrol
Weather c	ompensation
Flow temp at -10	°C outside
	<u>40°C</u>
Flow temp at 20°	°C outside
	<u>20°C</u>
	<u>20 C</u>

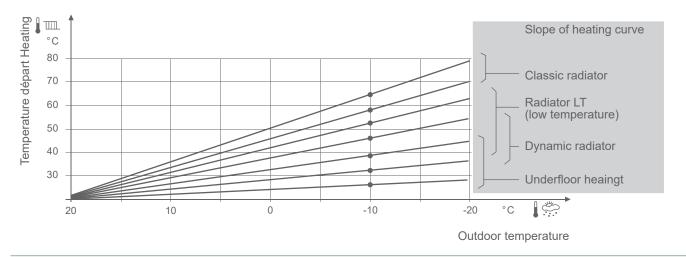


fig. 17 - Heating curve slope

Commissioning

Pre-commissioning checks

Hydronic circuit

- Make sure the system has been flushed.
- Check water flow direction and that all valves are open. Carry out a tightness check on the entire system.
- Electrical circuit

i

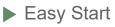
- Check that the phase-neutral polarity of the power supply is correct.
- Check that all equipment is connected to the correct terminals

First commissioning

Switch on the system's main circuit breaker. When commissioning for the first time (or in winter), to allow the compressor to warm up, switch on the system's main circuit breaker (outdoor unit power supply) a few hours before testing. During commissioning, each time the main circuit breaker is switched off and then on again, the outdoor unit will take approximately 4 minutes to start up, even if the control is in heating mode.

If commissioning takes place in cold weather (hydraulic temperature below 17°C), the electric backup is used alone to preheat the hydraulic circuit (no use of the UE).

When first used, a slight odor of hot plastic may occur.



Choose language, set date and time. Answer questions from Easy Start.

Easy Start	Easy Start
Outdoor	unit model
	XX kW
Electrica	l heater
	<u>3kW</u>
Number	of circuits
	1
Circuit X	Name
	<u>Circuit 1</u>
Circuit X	Emitters type
	Radiator
Circuit X	Comfort delivered
	<u>Heating</u>

Hydraulic unit purging

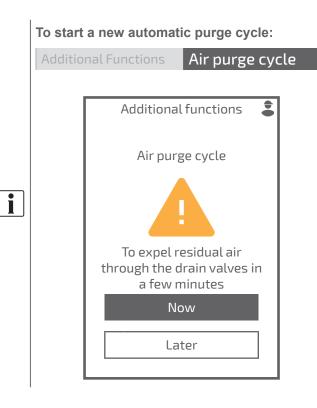
When first switched on, the circulator and directional valve start up to automatically purge the system (heating and sanitary circuits).

The user interface displays the remaining purge time. Never interrupt this cycle (During the purge cycle, the circulator alternates between operating and stopping phases lasting 5 seconds (5 s on, 5 s off...). The valve alternates every 30 seconds between the heating and sanitary circuits.)

- Open all system drains to evacuate air from the pipes.
- Close the bleed valves and add water until the hydraulic circuit pressure reaches 1.5 bar.

The exact filling pressure depends on the height of the system.

- Check for leaks.



Sludge pot cleaning

Immediately after commissioning, clean the sludge pot filter (remove any waste from the installation: gaskets, filings, filings, etc.).

Before starting work, check that the working environment is safe. Carry out maintenance operations with the unit switched off and the system cooled to room temperature.

- Close both valves. Open steam trap.
- Carefully unscrew cover.
- Water begins to drain gradually. Ensure that this water is collected in an appropriately sized container.
- When the water stops flowing, remove the magnet cover completely.
- Pull out the filter sheath to remove any ferrous particles.
- Clean with water and rinse thoroughly under the tap to remove all impurities.
- Check the condition of the O-ring and replace it if damaged.
- Reassemble in reverse order.

Make sure there are no signs of leakage before recommissioning.

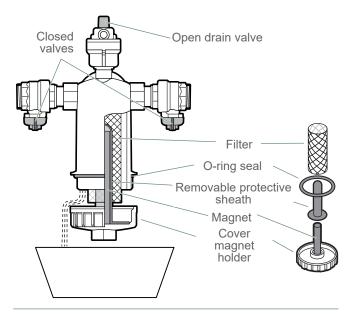
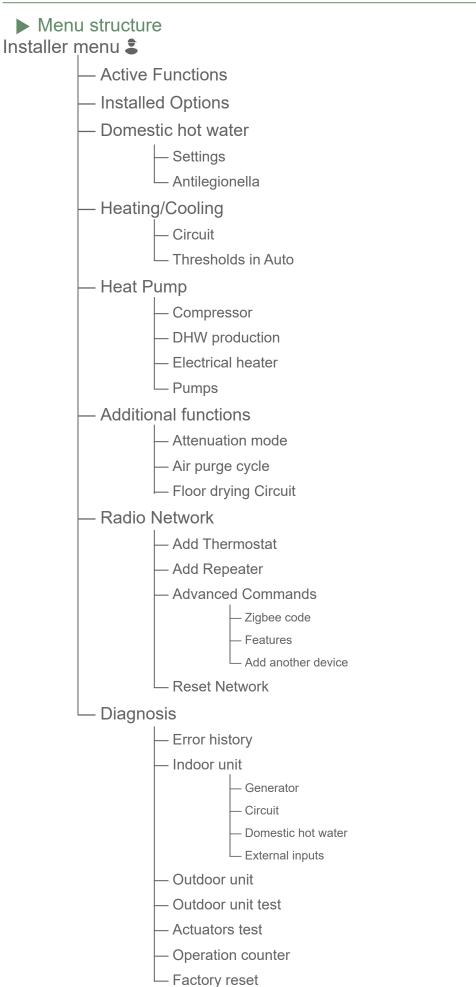


fig. 18 - Sediment trap cleaning





Active Functions

Active Functions

The *Active Functions* page provides information on services in operation and allows you to modify their status..

- Domestic hot water :
- On / Off
- Circuit 1 / 2 :
 - On / Off / Heating/Cooling / Auto
- Emergency mode :

Enabled / Inactive

Active Function	าร
Domestic hot water	Off
Circuit 1	<u>011</u>
	Auto
Circuit 2	Auto
	Hosting
Emergency mode	<u>Heating</u>
	Inactivo
	<u>Inactive</u>

Installed Options

Compressor Autorisé / Compressor Interdit

Installed Options

Installed Options	Installed Options
The installed options are set during commissioning. However, these can be modified from the <i>Installed Options</i> menu.	Outdoor unit model
- Outdoor unit model : XX kW	XX kW Electrical heater
- Electrical heater : None / 3kW / 3kW + 3kW	<u>9kW</u> Number of circuits
- Number of circuits : 1 / 2	<u>1</u> Circuit X : Name
- Circuit X : Name : Circuit 1 / Day / Night / Ground floor / Floor / Living rooms /	<u>Circuit 1</u>
Bedrooms - Circuit X : Emitters type :	Circuit X : Emitters type Radiator
Radiators / Floor / Ceiling / Fan convector	Circuit X : Comfort delivered
- Circuit X : Comfort delivered : Heating / Heating and Cooling	Heating
- Oudside temperature : (Information depending on outside sensor location) From Outdoor Unit / From remote sensor	Oudside temperature From Outdoor Unit Safety input
- Safety input : Normally Open / Normally Closed	<u>Normally Open</u> External input X : Type of func-
- External input 1 : Type of functions : None / Off-peak hours / PhotoVoltaics / Smart Grid	tions <u>None</u>
- External input 1 : Switching settings : 0V / 230V	External input X : Sens activa- tion 230V
- External input 2 : Type of functions : None / Power shedding / Cooling switch / Smart Grid	If power shedding order/ Power shedding
- External input 2 : Switching settings : 0V / 230V	<u>230V</u>
- If power shedding order/ Power shedding :	

1

Domestic Hot Water

Domestic hot wate

- Heating mode : Confort : provides maxim

<u>Confort</u>: provides maximum comfort by ensuring a large hot water at all times.

Settings

Eco : provides maximum savings in heating and sanitary comfort.

- Temperature :

47°C ... 55°C ... Temperature max

- Temperature max :

Temperature ... <u>65°C</u>

- Forced load :

<u>Auto</u> / Manuel

- Forced load 1 / 2 : Set time Domestic hot water Settings Heating mode Confort Temperature 55°C Max. temperature 65°C Forced load Forced load 1 10:00 Forced load 2

Domestic hot water

Antilegionella

- Weekly protection : Enabled / <u>Inactive</u>
- *Time of cycle :* Set day and time
- Temperature :

55°C ... <u>60°C</u> ... 65°C

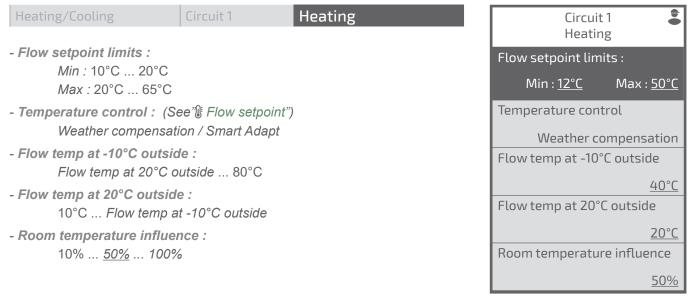
Domestic hot water Antilegionella Weekly protection <u>Enabled</u> Time of cycle <u>Thursday 04:15</u> Temperature <u>65°C</u>

► Heating/Cooling

- Switch to heating at : 15°C ... 20°C

- Cooling switch at :

21°C ... 30°C



Heating/Cooling	Circuit 1	Cooling	Circuit 1 Cooling
- Flow setpoint limits : Min : 10°C 35	5°C		Flow setpoint limits :
Temperature control : Weather compe	(See" Flow setpoint") Insation / Smart Adapt		Min : <u>18°C</u> Temperature control
- Flow temp at 25°C ou Flow temp at 20 - Flow temp at 35°C ou	°C outside 35°C		Weather compensation Flow temp at 25°C outside
7°C Flow tem	pp at -10°C outside		<u>20°C</u> Flow temp at 35°C outside 16°C

Thresholds in Auto

Heating/Cooling Thresholds in Auto	••
Switch to heating at	
<u>1</u>	<u>9°C</u>
Cooling switch at	
<u></u>	<u>'4°C</u>
Oudside temperature	
26°C selected for A	uto



Heat Pump

Compressor

- *Minimum off time :* 3 min ... <u>8 min</u> ... 20 min
- **Overrun :** 10 s ... <u>30 s</u> ... 600 s

Heat Pump Compressor	••
Minimum off time	
	<u>10 min</u>
Overrun	
	<u>30 s</u>

Heat Pump

DHW production

- *Max. DHW charging time :* 90 min ... <u>120 min</u> ... 180 min
- Back to Heating/Cooling : 10 min ... <u>30 min</u> ...120 min

Heat Pump DHW production	1
Max. DHW charging tin	ne
Back to Heating/Coolir	ıg
	<u>20 min</u>

Heat Pump

Electrical heater

1

*Inactive / -*15°C ... <u>2°C</u> ... 10°C

- Switching threshold: 0°C min ... <u>10°C min</u> ... 500°C min

Heat Pump Electrical heater
Outside temperature
threshold <u>° C</u>
Switching threshold
<u>0°C min</u>

Heat Pump

Pumps

- Outdoor unit Pump speed 60 % ... <u>100 %</u>
- System Pump speed: 70 % ... <u>100 %</u>
- Circuit 2 Pump speed : 70 % ... <u>100 %</u>

Additional functions

Enabled / Inactive

Outside > -15 °C ... 10 °C

- Compressor limitation :

Set period)

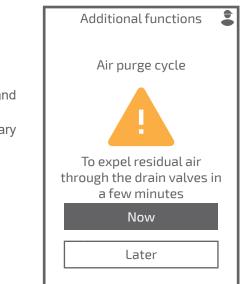
- Max allowed speed : 10% ... 95%

- Active as :

- Period 1 / 2 / 3 :

Heat Pump Pumps	•
Outdoor unit Pump spe	ed
	<u>100 %</u>
System Pump speed	
	<u>100 %</u>
Circuit 2 Pump speed	
	<u>100 %</u>

\$5	Attenuation mode
Compr	essor limitation
	<u>Enabled</u>
Max al	lowed speed
	<u>60 %</u>
Enable	d as
	Outside > <u>-5 °C</u>
Période	21
	de <u>22:15</u> à <u>06:00</u>



Additional functions

Air purge cycle

Attenuation mode

The air purge cycle takes approximately 4 minutes.

Never interrupt this cycle.

(During the purge cycle, the circulator alternates between operating and stopping phases lasting 5 seconds (5 s on, 5 s off...).

The valve alternates every 30 seconds between the heating and sanitary circuits.)

Open all system drains to evacuate air from the pipes.

Floor drying Circuit 1

- Drying :

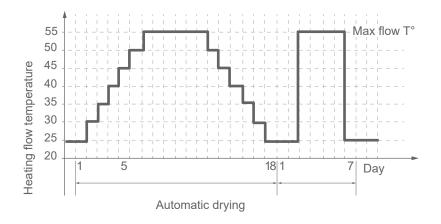
Off / Manual for 25 days / Progressive 18d + Shock 7d

- Flow temperature setpoint:

20°C ... 55°C

Observe the building manufacturer's standards and instructions! Correct operation of this function is only possible with a correctly installed system (hydraulics, electricity and settings)!

The function can be interrupted early by setting to Off.



Floor drying Circuit 1

Drying

<u>Manual for 25 days</u>

Flow temperature setpoint

<u>20°C</u>

Radio Network

Radio Network

Add thermostat

➔ Please refer to the room thermostat installation manual.

Add thermostat Add in Circuit 1 Opened network Put the device to be added in network search mode (89 sec. remaining)

Radio Network

Add Repeater

Install repeater halfway between device and Thermostat → Please refer the Repeater installation manual. Radio Network

Add Repeater

Opened network

Put the device to be added in network search mode

(89 sec remaining)

Radio NetworkCommandes AvancéesFeatures	Radio Network Features
Provides status and technical information on the radio network.	Status
	JOINED NETWORK
	PAN ID
	<u>0x3717</u>
	Extended PAN ID
	<u>0x46259B0E7</u>
	Node short ID
	<u>0xXX</u>
Radio Network Reset Network	Network radio

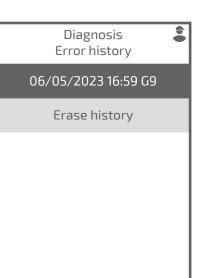
Reset cancels all pairings.

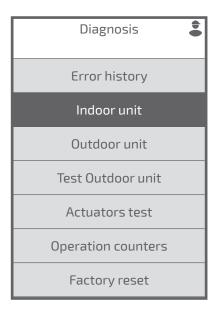
Network radio 🛛 暮
Reset Network
Delete the existing network?
No
Yes



Diagnosis

Error history





Diagnosis Test Outdoor unit
Mode
<u>Heating</u>
Compressor modulation
<u>100%</u>
OU pump flow rate
0 L/min
Flow temperature
Return temperature
Exchanger temperature
0°C

Indoor unit

Outdoor unit

Operation counters

Displays the status of various functions and actuators.

Diagnosis

Test Outdoor unit

- Mode :

Heating / Froid

- Compressor modulation : Off / 100%

Diagnosis	Actuators test
- System pump Outdoor un Off / 60%100%	nit :
- System pump : Off / 70%100%	
- Electrical heater : Off / On	
- Circuit 2 Pump speed : Off / 70%100%	
- <i>Mixing valve circuit 2 :</i> <i>Closed /</i> Open 10%	100%
- DHW electrical heater : Off / On	
- Directional valve: Heating / Domestic I	not water / En position Milieu
Don't forget to set the	parameters to <i>Off</i> after testing.

Diagnosis Est Outdoor unit		
System pump Outdoor unit		
<u>Off</u>		
OU pump flow rate		
0 L/min		
System pump système		
<u>Off</u>		
Electrical heater		
<u>Off</u>		
Flow temperature		
Return temperature		
Circuit 2 Pump speed		
<u>Off</u>		
Mixing valve circuit 2		
<u>Closed</u>		
DHW electrical heater		
Off		
Directional valve		
Heating		
Tank temperature		
0°C		



Factory reset

The factory settings stored in the controller override and cancel any custom programs.

Customized settings are lost.

Back to Easy Start.

Diagnosis 🔹
Factory reset
Warning! Return to the default factory configuration?
No
Yes

▶ Faults in the Hydraulic unit

Error codes	Description	Probable causes	Proposed actions
10	Communication error with controller board.	Loss of connection between controller and display.	Check wiring between T24 and display.
G1	Outdoor temperature sensor faulty.	Loss of connection between controller and outdoor unit.	Check wiring between T26 and interface board.
G2	External safety input.	External safety trip.	-
G6.XX	Outdoor unit error.	See details in "Outdoor unit errors.	-
G7	Flow temperature sensor faulty.	Short circuit.	Check sensor wiring. Replace sensor.
G8	Return temperature sensor faulty.	Probe disconnected or cut. Faulty probe.	
G9	Water pressure sensor faulty.	Other fault.	
G11	Water pressure too low.	Lack of water in the circuit.	Add water to the circuit.
G12	Water pressure too high.	Too much water in the circuit.	Drain water slightly from the circuit.
G14	System circulator faulty.	Lack of water in the circuit. Circulator undervoltage.	Top up water supply. Check system circulator supply.
G15.XX	System circulator faulty.	System circulator faulty.	Check circulator wiring. Replace circulator.
G16	Directional valve faulty.	Directional valve faulty.	Check valve wiring. Replace valve.
G18	Circuit 2 temperature sensor faulty.	Short circuit. Sensor disconnected or cut. Faulty sensor. Other fault.	Check sensor wiring. Replace sensor.
G22	DHW temperature sensor faulty.		
G27	Abnormally long anti-legionella cycles.	Anti-legionella temperature setpoint not reached.	Check ECS backup wiring.
G29	Outdoor unit communication lost.	Loss of connection between outdoor unit.	Check wiring between T26 and interface board.
G30	Zone 1 room thermostat communication lost.	_	Check wiring.
G31	Zone 2 room thermostat communication lost.	Wiring problem between room sensor and control.	
G32	Zone 3 room thermostat communication lost.		
G45	Loss of remote outdoor temperature sensor.	Short circuit. Probe disconnected or cut. Faulty probe. Other fault.	Check sensor wiring. Replace sensor.
G46	System circulator communication lost.	Short circuit. Circulator disconnected. Circulator defective.	Check circulator wiring (communication and power supply). Replace circulator.

Before performing any maintenance, make sure that all power supplies have been isolated.



Stored energy: after cutting off the power supplies, wait for 10 minutes before accessing the internal parts of the equipment.

When the heat pump is not powered up, frost protection is not guaranteed.

Outdoor unit error

Additional error codes (G6.XX) visible on display and/or error codes on interface board (indoor unit).

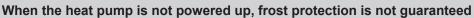
Display		Interfac	e board						
Error Code (G6.XX)	Error code	Green LED	Red LED	Error label					
0	11	x 1	x 1	Serial communication error after operation.					
1	11	x 1	x 1	Serial communication error during operation.					
-	23	x 2	x 3	Different combination of indoor and outdoor unit.					
22	32	x 3	x 2	Command error UART communication.					
-	62	x 6	x 2	Outdoor unit communication error.					
-	65	x 6	x 5	IPM error.					
5	71	x 7	x 1	Discharge temperature sensor error.					
6	72	x 7	x 2	Compressor temperature sensor error.					
7	=0	x 7		Heat exchanger temperature sensor error (intermediate).					
8	73	x 7	x 3	Exchanger temperature sensor error (output).					
9	74	x 7	x 4	Outdoor temperature sensor error.					
12	78	x 7	x 8	Expansion valve temperature sensor error.					
25	79	x 7	x 9	Outdoor unit water temperature sensor error.					
13	84	x 8	x 4	Current sensor error.					
	x 8		x 6	High-pressure sensor error.					
14	86	x 8	x 6	Pressure switch sensor error					
15	94	x 9	x 4	Trigger detection.					
16	95	x 9	x 5	Detection of compressor rotor position error.					
17	97	x 9	x 7	Outdoor unit fan error.					
24	9B	x 9	x 11	Circulator error.					
18	A1	x 10	x 1	Discharge temperature protection.					
19	A3	x 10	x 3	Compressor temperature protection.					
20	A5	x 10	x 5	Abnormal low pressure.					
27	AE	x 10	x 14	Hydraulic flow error.					

x N : Indicator flashes N times.

Installation maintenance

Before performing any maintenance, make sure that all power supplies have been isolated.

Stored energy: after cutting off the power supplies, wait for 10 minutes before accessing the internal parts of the equipment.





Preventive maintenance operations

	OK	Non-compliant
General Checks		
Clearance around the outdoor unit		
Presence of floor or wall support		
Fixing the support to the ground (if caught in the wind)		
Condensate drainage under the outdoor unit		
Absence of corrosion impacting stability		
Condition of the fins (crushed to straighten)		
Removal of foreign bodies (leaves, moss, dust, etc.)		
Cleaning the battery		
Fixing the fan to its support		
Free rotation of the fan (no friction)		
Electrical Checks		
Presence and compliance of electrical protections (see manual)		
Checking the electrical connections and tightening (terminal blocks, terminals, connectors)		
Earth connection		
Testing differential protection		
Fixing the cables in the grommets		
Refrigeration Checks		
Checking the apparent tightness (traces of oil)		
Checking tightness with leak detector (according to regulations)		
Checking the presence and condition of the heat insulation		
Hydraulic Checks		
Checking the presence and condition of the filling disconnector		
Checking the presence and condition of the insulation		
Sealing of connections		
Checking the trap(s)		
Operating safety valve(s)		
Cleaning filter and sediment trap if present		
Measuring the pH of heating water (neutral)		
Checking the water quality of the heating and DHW circuit (absence of sludge and scale)		
Checking the expansion tank pressure (measured when empty of water)		
Checking the anti-freeze valve elements (according to the manufacturer's recommendations / if equipped)		
Checking the glycol concentration in the heating circuit (if concerned)		
Checking and adjusting the DHW thermostatic mixer (if equipped)		
Maintenance of the DHW tank if hard water is present (if equipped)		
Checking the ACI anode supply voltage (if equipped)		
Checking and adjusting the pressure of the heating circuit (depending on the installation)		

	OK	Non-compliant
Tests and readings		
Heating electrical backup operating tests		
DHW electrical backup operating tests (if present)		
Circulating pump operating tests		
Mixing valve operating tests (if 2 heating circuits)		
Directional valve operating tests (if ECS)		
Boiler connection operating tests (if relief kit)		
Thermical safety operating tests (floor heating/cooling)		
Checking the appliance's sensors (consistency of values, visual appearance)		
Absorbed intensity(s) (conformity of the value according to model)		
Supply voltages (conformity of value depending on model)		
Readings and checks of Overheating T° between 0 and 5°C		
Readings and checks of subcooling T° between 5 and 10°C		
Readings and checks of Delta T° on the air between 5 and 10°C		
Readings and checks of Delta T° on the water between 4 and 8°C		

Maintenance

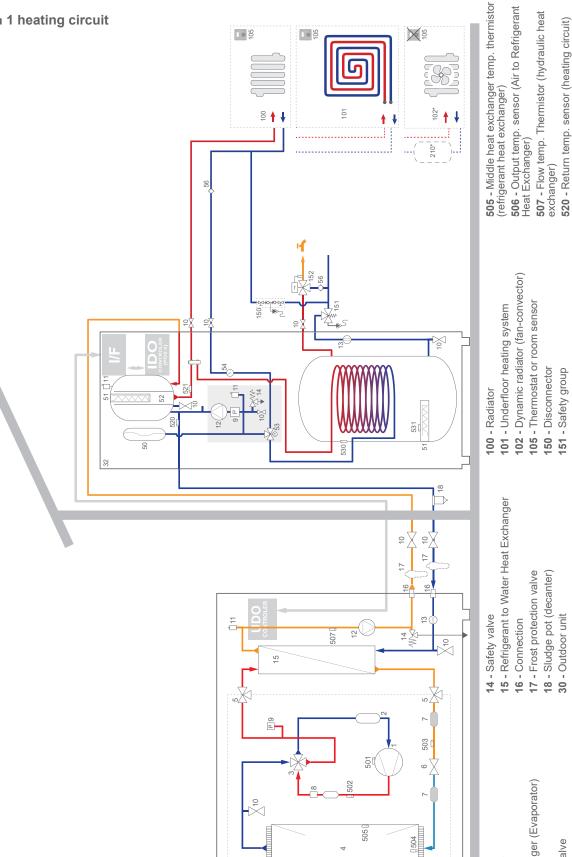
Bleeding the hydraulic unit

- Remove Hydraulic Unit front panel.
- Open drain valve,
- Check that the automatic drain valve on the Hydraulic Unit is open,
- Open system drain(s).



Basic hydraulic layout

1 heating circuit



35

1 - Compressor

506

- 2 Accumulator
- 3 4-way valve
- 4 Heat exchanger (Evaporator)
 - 5 3-way valve
 - 6 Expansion valve
 - 7 Filter
- 8 Pressure switch (On/Off)
- 9 Water pressure sensor (Value) 10 - Valve

531 - DHW electrical backup thermal safety

503 - Input temp. sensor (Expansion valve) **504** - Inlet heat exchanger temp. thermistor (refrigerant heat exchanger)

502 - Discharge temp. thermistor

501 - Compressor temp. sensor

152 - Thermostatic mixing valve

32 - Duo hydraulic unit (2 services)

50 - Expansion vessel

52 - Decoupling bottle 51 - Electrical backup

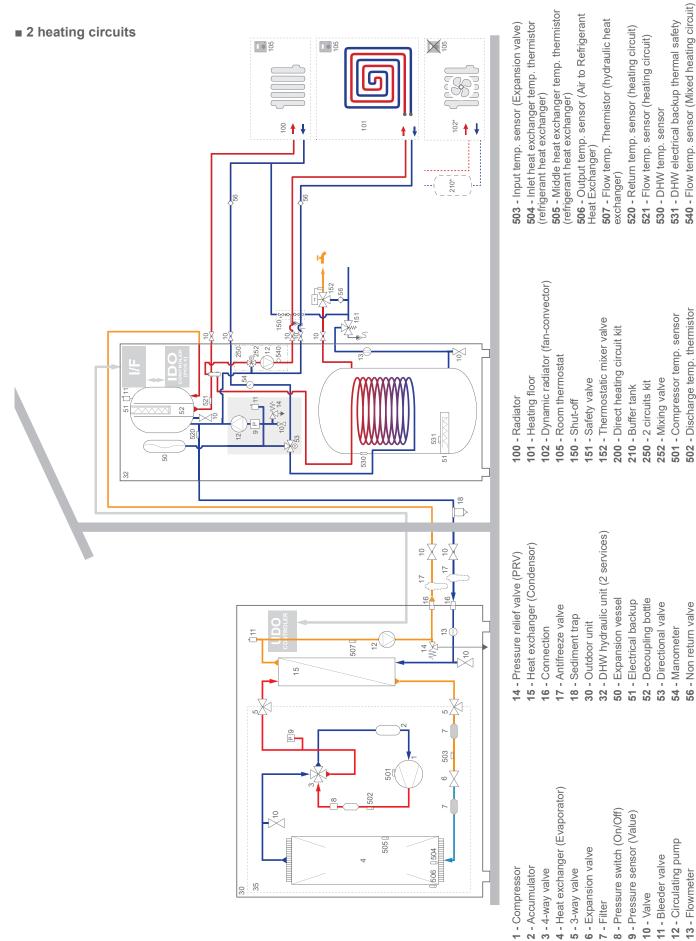
53 - Directional valve 54 - Manometer 56 - No-return valver

210 - Buffer tank

521 - Flow temp. sensor (heating circuit)

530 - DHW temp. sensor

- 11 Drain valve
- 12 System pump 13 - Flowmeter



2 heating circuits

- 41 -

13 - Flowmeter

502 - Discharge temp. thermistor

56 - Non return valve

Electrical cabling plan

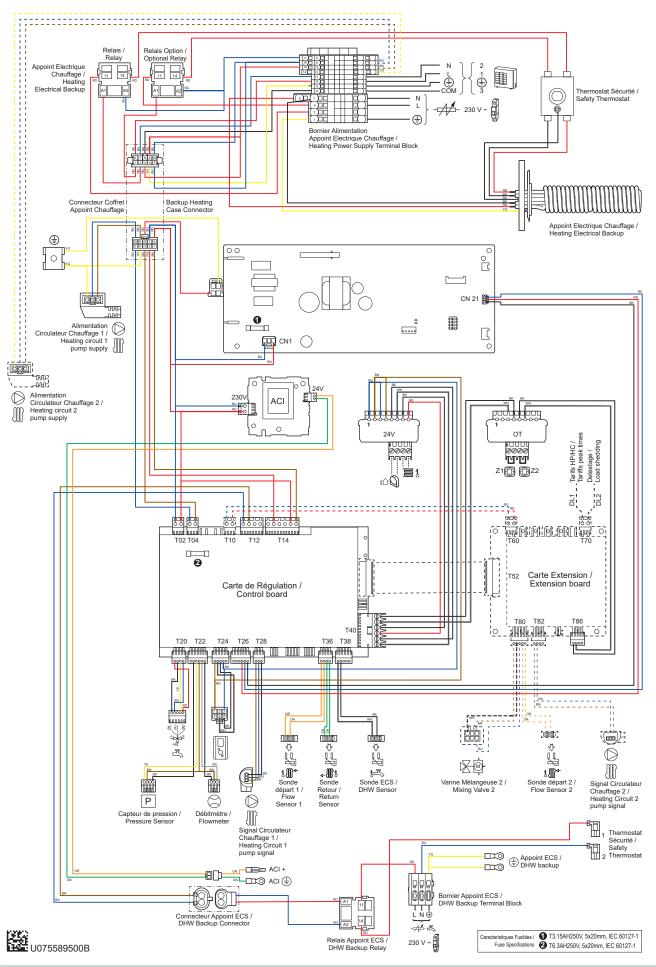


fig. 19 - Electrical wiring Hydraulic module (excluding installer connections)



Start-up procedure

Before powering up the hydraulic module:

- Check the electric wiring.
- Check the hydraulic circuit pressure (1 to 2 bars), and ensure that the heat pump and the rest of the installation has been bled.

Start-up check-list

▼ Before starting-up

	ок	Not compliant						
Outdoor unit visual checks (see chapter "Installation of the outdoor unit").								
Position and attachments, condensate evacuation.								
Compliance with distances from obstacles.								
Hydraulic unit hydronic checks (see section "Installing the hydraulic module", "Installing the indoc	or unit",	page 11).						
Connections of pipes, filter valve, flaps and pumps (heating circuit, DHW).								
Installation water volume (expansion tank capacity adapted ?).								
No leaks.								
Primary and gas release network pressure.								
Outdoor unit electrical checks (see outdoor unit installation manual).								
Main power supply (230 V).								
Protection by rated circuit breaker.								
Cable section.								
Earth connection.								
Power supply and protection.								
Hydraulic unit electrical checks (see section "Electrical connections", page 14).								
Power supply (230 V).								
Connection to outdoor unit.								
Sensors connection (positioning and connections).								
Distribution valve connections (boiler and DHW) and circulation pump.								
Power supply and protection for electric backup.								



	ОК	Not compliant
Quick start Procedure (see chapter 🏶 Commissioning", page 23 and § " Controller menu", page	e 25) .	
Switch on the system's main circuit breaker (outdoor unit power supply) 6 hours before testing => Preheat compressor.		
Initialize for a few seconds => Easy Start.		
Heating circulator operation.		
Outdoor unit starts after 4 minutes.		
Configure time, date and CC time programs, if different from default values.		
Configure hydraulic circuit.		
Adjust max. flow setpoint.		
Outdoor unit checks		
Operation of fan(s), compressor.		
Current measurement.		
After several minutes measure the diff erence in air temperature.		
Check condensation and evaporation pressure/temperature.		
Hydraulic unit checks		
After 15 minutes of operation.		
Delta T° primary water.		
Operation of heating, boiler backup, etc.		
Room control (see chapter "Commissioning", page 23)		
Settings, maintenance, checks.		
Program the heating periods.		
Adjust the setpoints for the heating circuits if diff erent from the default values.		
Setpoint display.		
Explications d'utilisation		



The heat pump is ready for operation!

Commissioning data sheet

Installation site						Installer				
Outdoor unit	Serial n° Model					Hydraulique unit		Serial n° Model		
Refrigerant type						Refrigerant o	charge		kg	
Controls						Outdoor un	it opera	ting volta	ages and currents	
Compliance with inst	allation di	stances								
Correct condensates	drainage					L/N	V			
Electrical connections/tightening of connections						L/IV				
						L/T				
					-		V			
						Icomp		А		
Hydraulic network	on Hydra	ulic module								
	Unde	erfloor heating				Circulator			Туре	
Secondary network	LV radiators		}							
	Fan-o	convector		ſ						
Domestic hot water;	storage ta	ink type								
Estimated secondary network water volume			L							
Options & accesso	ries									
Auxiliary power supp	ly					Room therm	ostat			
DHW supply						Radio room thermostat				
Correct outdoor sensor location										
Correct room thermostat location										
2-circuit kit										
						Details				
Control setting										
Configuration type										
Essential settings										

Q Instruction for the end user



Explain the operation of the system to the user, in particular the functions of the room sensor and the programs available on the user interface.

Emphasize that underfloor heating systems have a high inertia, so settings must be made gradually. Also explain how to control the filling of the heating circuit.

End-of-life of the appliance

The dismantling and recycling of devices must be carried out by a specialized service. Under no circumstances should devices be disposed of with household waste, bulky items or landfill.

At the end of the device's life, please contact your installer or local representative to arrange for dismantling and recycling.

This unit is identified by this symbol. It means that all electrical and electronic products must not be included in household waste.



A specifi c recycling system for this type of product has been set up in European Union countries (*), Norway, Iceland and Liechtenstein.

Do not try to dismantle this product yourself. It may have damaging eff ects on your health or on the environment. Reprocessing of the refrigerant, lubricant and other parts may be performed by a qualified installer in compliance with the

local and national legislation in force.

This unit must be recycled by a specialised service and in no case may it be thrown away with household waste, rubble or in a landfill.

Please contact your installer or local representative for more .

* Depending on the national regulations of each member state.

atlantic

Commissioning date:

www.atlantic.fr

Société Industrielle de Heating SATC - BP 64 - 59660 MERVILLE - FRANCE

Address of your heating installer or customer service.

- This equipment complies with:
- Low Voltage Directive 2014/35/EC in accordance with NF EN 60335-1, NF EN 60335-2-40, NF EN 60529, NF EN 60529/A2 (IP) standards,
- Electromechanical Compatibility Directive 2014/30/EC,
- Machines Directive 2006/42/EC,
- Pressure Equipment Directive 2014/68/EC in accordance with NF EN 378-2 standard,
- Ecodesign Directive 2009/125/EC and regulation (EU) No 813/2013,

- EN 12102-1 standard: determination of the sound power level

- Regulation (EU) 2017/1369 setting a framework for energy labelling and repealing Directive 2010/30/EU.
- This appliance also complies with:
- Decree No. 92-1271 (and its modifications) relating to certain refrigeration fl uids used in refrigeration and air conditioning equipment.
 Regulation 517/2014 of the European Parliament on certain fl uorinated greenhouse gases.
- Standards relating to the product and testing methods used: Air-conditioners, liquid chiller units and heat pumps with a compressor driven by an electric motor for heating and refrigeration EN 14511-1, EN 14511-2, EN 14511-3, EN 14511-4, EN 14825.

Keymark Certification : 012-C700211- EXTENSA M 5 012-C700212- EXTENSA M 6 012-C700213 - EXTENSA M 8 012-C700214 - EXTENSA M 11